Buy Now Pay Later

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Configuration and Setup

Payment Method Setup for Charging Bill

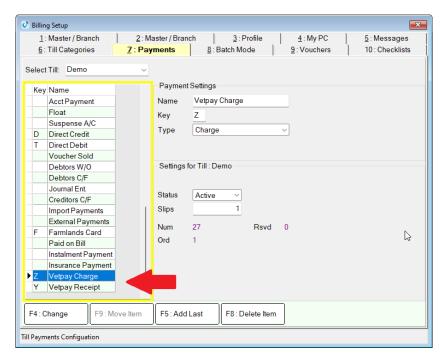
Create your payment method to charge bill to Payment Service.

- 1. Log into VetlinkPRO in the main branch.
- 2. Go to Options > Setup > log in with username and password > Bill button > 7. Payments tab
- 3. Click F5: Add Last to add new payment
- 4. Set Payment Details
- 5. Set name, eg. VetPay Charge
- 6. Set unique key that's not already used by any other payment method.
- 7. Set Type as Charge
- 8. Set Status to Active
- 9. Set Slips to number of till rolls for that payment to be printed at EOD.
- **10. Save**
- 11. Change Till at top of page to setup for 2nd / 3rd branch etc... You will need to select payment method then click change and change status to Active and save.
- 12. Save and exit setup

Payment Method Setup for Receipting Payment

Create your payment method to charge bill to Payment Service.

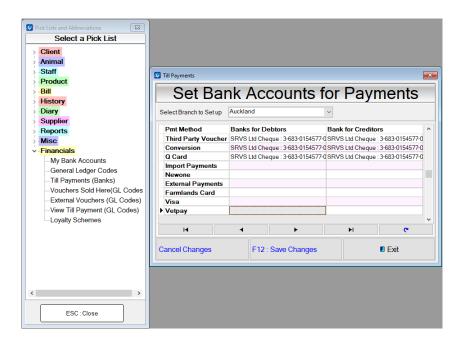
- 1. Log into VetlinkPRO in the main branch.
- 2. Go to Options > Setup > log in with username and password > Bill button > 7. Payments tab
- 3. Click F5: Add Last to add new payment
- 4. Set Payment Details
- 5. Set name, eg. VetPay Receipt
- 6. Set unique key that's not already used by any other payment method.
- 7. Set Type as Direct Credit
- 8. Set Status to Active
- 9. Set Slips to number of till rolls for that payment to be printed at EOD.
- **10. Save**
- 11. Change Till at top of page to setup for 2nd / 3rd branch etc... You will need to select payment method then click change and change status to Active and save.
- 12. Save and exit setup



Setup GL Codes if required

If you use GL codes in your VetlinkPRO you also need to go to Options > Picklist Setup > Financials > Till Payments (Banks) and assign a bank for "Vet Pay" payment methods. If you don't have the General Ledger enabled ignore this section.

Note: If you use GL / Xero contact the VetlinkPRO team to add your accounts receivable accounts to the Charge payment you created.



Product Category Setup

Create a product category for the payment service fees – this will make reporting clearer.

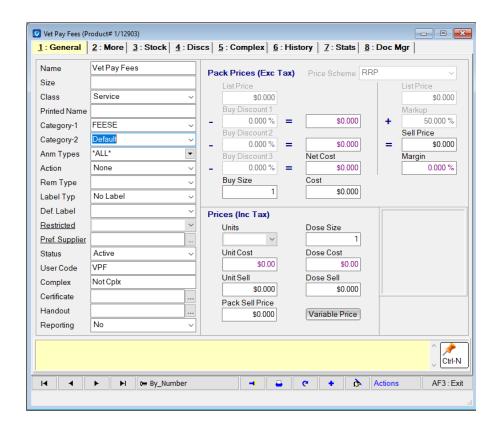
- 1. Go to Options > Picklist Setup > Product > Category 1
- 2. Click + to add category.
- 3. Type payment service name into new Category, eg VetPay fees.

VetPay Fees Product

Create a new product for VetPay Fees, we'll use this to keep track of the commissions we give write off, e.g. when the client owes \$500 and VetPay give us \$450, "Vet Pay Fees" will allow us to write off the \$50 fees/commission of VetPay charges.

The basic setup will require;

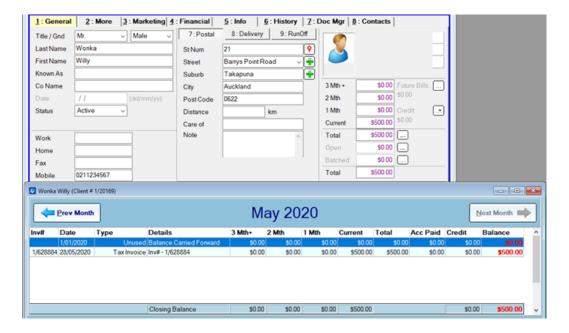
- Name = Vet Pay Fees
- Class = Fee
- Category = Vet Pay Fees
- Sell price = \$0 (so it can vary at billing time).
- Depending on your setup you may also need to define the GL codes on tab #2. You should also make the product available at the relevant store(s).



Putting it all together

Charge Bill to Account for Payment Service to Pay Later

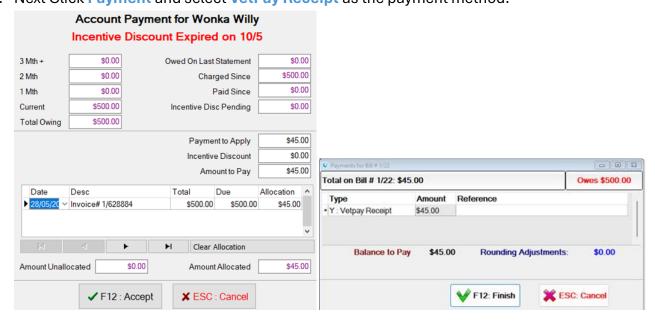
- 1. Here is Willy Wonka who owes \$500 who has been passed to VetPay for debt collection.
- 2. This can be charged to the clients account with the VetPay Charge payment method.



Receipt a Payment from Payment Service (Non Xero Integration)

Whether the payment service pays you in instalments, or all at once, the process in VetlinkPRO is the same. For example, VetPay have collected \$50 from Willy who still owes \$500, they're keeping \$5 as fee and transfer \$45 to your account. The overall balance Willy owes in VetlinkPRO needs to come down to \$450.

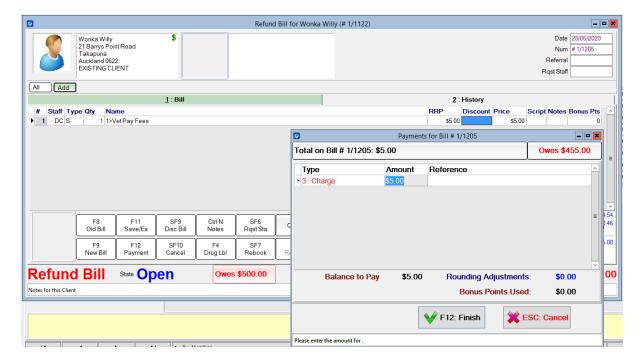
- First do an account payment to pay off the \$45 VetPay have given you using VetPay Receipt as the payment method.
- 2. To do this, from the client record click Actions > Make a Payment > change the amount to be credited to \$45 and accept.
- 3. Next Click Payment and select VetPay Receipt as the payment method.



Take off the Payment Service Fee (Non Xero Integration)

Now to deal with the \$5 fee. In effect, it's a reduction in sales so we make a client refund against Willy's account.

- 1. Go to Billing > Special > Refund > Client Refund. Select Willy Wonka then select which period you want to apply the credit to. Usually you'd write off the oldest debt first.
- 2. On the invoice pick S (for service) and select "Vet Pay Fees", manually setting the price to \$5.
- 3. For Payment select Charge or To Account
- 4. Say Yes to Apply Credit to Outstanding invoices prompt and choose the Vet Pay invoice the fee relates to.



End of Day Reconciliation (Non Xero Integration)

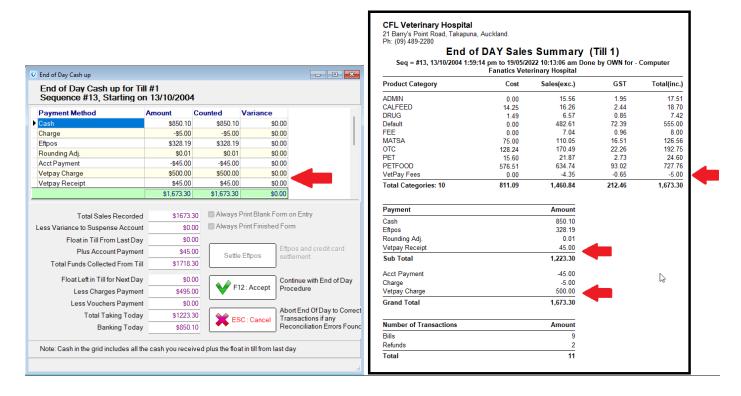
When you do the EOD the Payment Services' payments and fee's are spilt so you can easily report on them

End of Day Cashup

The Payment Services payment now shows as a payment method in daily reporting.

End of Day Sales Summary

The Payment Services Fees are shown in their own category. This also enables fees to be tracked throughout the financial year. It will always be a negative amount as it's a reduction in sales.

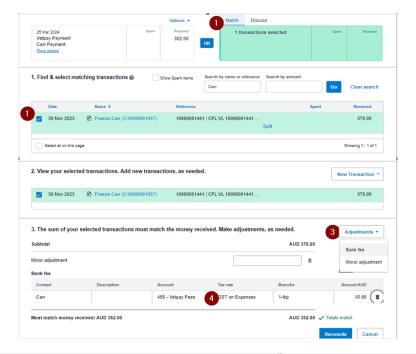


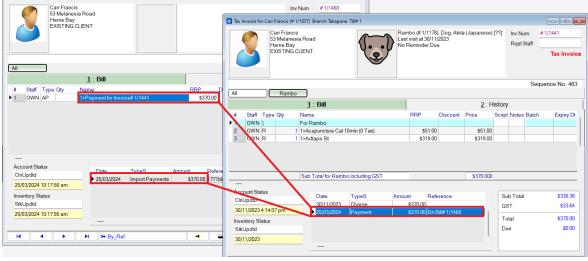
Buy Now Pay Later Reconciliation in Xero

If you have Xero integration Buy Now Pay Later payments can be reconciled in a couple different ways.

Option 1 - Receipt Buy Now Pay Later Payment and Fee in Xero

- 1. Find and Match the Buy Now Pay Later payment in your Bank reconciliation in Xero
- 2. The payment will exclude the Buy Now Pay Later fee, so you can do an adjustment.
- 3. Click Adjustments and Choose Bank Fee
- 4. Enter details and choose your Buy Now Pay Later Fees account
- 5. Reconcile
- 6. Payment will then download to VetlinkPRO to pay invoice there as well.



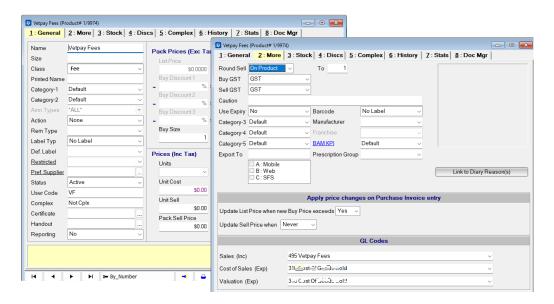


Option 2

The second option is to take care of the Buy Now Pay Later fee on VetlinkPro. This is the method clinics would use if they didn't have Xero integration. It will still work if option1 is not followed however.

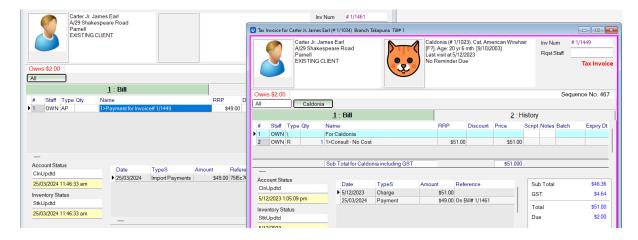
Create Buy Now Pay Later Fee in VetlinkPro

- 1. Create item with class = Fee, name can be "Buy Now Pay Later Fee" and price = \$0.
- 2. Under More tab set sales account to your Buy Now Pay Later fee account and COGs and Service evaluation or normal for fee items.



Use Buy Now Pay Later Fee to Remove Due from Invoice

- 1. Find and Match the Buy Now Pay Later payment in your Bank reconciliation in Xero
- 2. The payment will be less the Buy Now Pay Later fee so you can reconcile a part payment. Eg. In Xero use split option when reconciling.
- 3. The part payment will download to VetlinkPro, but the Fee amount will still be owing.



- 4. To offset the fee in Vetlink you can do client refund using Buy Now Pay Later fee product.
- 5. Open Client record -> go to actions -> Refund bill.
- 6. Continue with period to refund to, usually just F2: Refund Bill

- 7. Add Buy Now Pay Later Fees item to bill for amount of the fee.
- 8. Go to Payment and Charge to Account
- 9. At Prompt to Apply Credit to outstanding Invoices select yes.
- 10. Choose invoice with outstanding Buy Now Pay Later fee.

